FAQ

How do I register and schedule for a COVID-19 test?
To schedule and register for a test, an email with a link will be sent to you by your principal. Follow the instructions in the email and after successfully registering, please remember to review, sign, and bring the other attachments.

When is the registration deadline?
The registration deadline is three days before the date for each testing location. We highly encourage participants to register by the deadline to ensure we have adequate resources and for the team to maintain proper social distancing.

What do I bring to a COVID-19 testing event?
Please bring a health insurance card if you have insurance.
In addition, *you must bring a government-issued ID*. This can be a passport, driver's license, school ID, or permanent resident card. Please refer to the following link for other possible forms of identification.
https://www.tsa.gov/travel/security-screening/identification

What can I do if I'm having technical difficulties?
For technical difficulties, please send your inquiry to techsupport@kahalabiosciences.com with your email address, First and Last Name, and problem so we can help you out.

What insurance does Kahala accept?
Kahala Biosciences is confident that most insurance providers will cover the cost. It is important to note that this program is limited to one antibody test to be performed at the initial visit (this will provide a baseline of students, staff, and parents who may have recently contracted COVID-19) and three viral tests to be completed in two-week intervals.

If I do not have insurance, can I still take a COVID-19 test?
Yes, uninsured individuals are allowed to take the test. They must have a valid government-issued ID to have them covered by the CARES Act. This will only be for individuals who are truly uninsured. If the individual chooses not to share insurance, you will not be covered by the CARES act.

What kind of tests does Kahala Biosciences provide?
Kahala Biosciences provides FDA Emergency Use Authorized COVID-19 Antibody and Viral tests. Refer to the website www.kahalabiosciences.com for more information.

Who, specifically, will be administering the test during this program?
Kahala Biosciences will be providing health care professionals including a physician (MD or DO), nursing staff, and administrative staff to assist.

What agencies or companies are involved in the testing program?

The District has taken a three-pronged approach to provide testing and tracing that involves the County of San Diego Health and Human Services Agency, the City of Chula Vista, and Kahala Biosciences.

Who is this testing program for?

For this first round of pilot testing between CVESD and Kahala Biosciences, testing will be limited to CVESD Distance Learning Students, teachers, staff members (including ESSC), parents/guardians, and South Bay Community Services staff and participants, at the distance learning schools.

Can anyone take the test?

The COVID-19 tests must be medically necessary. Refer to CDC guidelines on their website https://www.cdc.gov/coronavirus/2019-ncov/hcp/testing-overview.html to determine eligibility.

For further questions, please refer to the CVESD website: https://cvesd.org/news/c_o_v_i_d-19_info_center/f_a_qs